

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi @jsitel.com

July 1, 2016

### Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re: WC Docket No. 14-58

2016 ETC Annual Report of Hargray Telephone Company, Inc.

Study Area Code 240523

Dear Ms. Dortch:

On behalf of Hargray Telephone Company, Inc. ("Hargray"), JSI files the attached confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information. The redacted version is being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the Company's Five-Year Service Quality Improvement Plan Progress Report required by Section 54.313.

Please direct any questions regarding the filing to the undersigned.

Sincerely.

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>&</sup>lt;sup>2</sup> Connect America Fund et al., WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).

<sup>&</sup>lt;sup>3</sup> 47 C.F.R. §§ 0.457, 0.459, 54.313.



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July 1, 2016

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re: WC Docket No. 14-58

2016 ETC Annual Report of Hargray Telephone Company, Inc.

Study Area Code 240523 Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Hargray Telephone Company, Inc. (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules, withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).<sup>2</sup>

- 1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").<sup>3</sup>
- 2. Pursuant to Section 54.313, Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission a Progress Report on its Five-Year Service Quality Improvement Plan ("Progress Report") which is contained in the attachment to the 2016 Report.<sup>4</sup>
- 3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Progress Report provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. §§ 0.457, 0.459.

<sup>&</sup>lt;sup>2</sup> 47 C.F.R. § 0.459(b)(1) through (9).

<sup>&</sup>lt;sup>3</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>&</sup>lt;sup>4</sup> 47 C.F.R. §§ 54.313.

- 4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.
  - In its March 5, 2013 Order, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories." The Company's Progress Report updates this information as well as provides maps and detailed information as to whether or not network improvement objectives were achieved at the wire center level. Accordingly, because the Company is a rate-of-return carrier, it must file Progress Reports which contain proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.
- 5. With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.
- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing

<sup>&</sup>lt;sup>5</sup> See Connect America Fund et al., WC Docket 10-90 et al., Order, DA 13-332 (rel. Mar. 5, 2013) ("March 5, 2013 Order") at para 9 citing Section 54.202(a) (1) (ii).

the attachment under seal. The Company uses the information contained in the Progress Report to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.

- 7. Any previous versions of this information are not publicly available.
- 8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
- 9. Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Progress Report provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall
JSI Vice President

301-459-7590

jkuykendall@jsitel.com

FCC FOI	Data Collection Form	REDACTED FOR PUBLIC INSPECTION	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	240523	
<015>	Study Area Name	HARGRAY TEL CO	
<020>	Program Year	2017	
<030>	Contact Name: Person USAC should conta with questions about this data	oct Cissy Zareva	
<035>	Contact Telephone Number: Number of the person identified in data lii	8436861256 ext. ne <b>&lt;030&gt;</b>	
<039>	Contact Email Address: Email of the person identified in data line	<030> cissy.zareva@htc.hargray.com	
	Form T	ype 54.313 and 54.422	

FCC Form 481

	ervice Quality Improvement Reporting Ollection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060- July 2013	0819
<010>	Study Area Code	240523			
<015>	Study Area Name	HARGRAY TEL C	0		
<020>	Program Year	2017			
<030>	Contact Name - Person USAC should contact regarding this data	Cissy Zareva			
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436861256 ex	t.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	cissy.zareva@	htc.hargray.com		
<110>	Has your company received its ETC certification from the FCC?  If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	(yes ,	/ no )		
<111>	year plan" filed with the FCC?	(yes /	$(no)$ $\bigcap$		
<112>	If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only required to address voice telephony service.		240523SC112.pdf		
	Please select the appropriate responses below (Yes, No, Not Applicable) to confit that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	e-year	ı	Name of Attached Document	
<113>	Maps detailing progress towards meeting plan targets		Yes		
<114>	Report how much universal service (USF) support was received		Yes		
<115>	How much (USF) was used to improve service quality and how support was used to impro	ove service quality	Yes	]	
<116>	How much (USF) was used to improve service coverage and how support was used to imp	prove service cover	age Yes	Ī	
<117>	How much (USF) was used to improve service capacity and how support was used to improve	rove service capac		1	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	·	Yes	1	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	240523
<015>	Study Area Name	HARGRAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cissy Zareva
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436861256 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cissy.zareva@htc.hargray.com
<210>	For the prior calendar year, were there any reportable voice service or	utages? No

<220>

_	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS									Did This Outage		
	Reference	Outage Start	<b>Outage Start</b>	Outage End	Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date		<b>Customers Affected</b>	Total Number of	Affected	Description (Check	Study Areas	Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
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(300) Unfulfilled Service Request	FCC Form 481	
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	240523	
<015> Study Area Name	HARGRAY TEL CO	
<020> Program Year	2017	
<030> Contact Name - Person USAC should contact regarding this data	Cissy Zareva	
<035> Contact Telephone Number - Number of person identified in data line <03	0> 8436861256 ext.	
<039> Contact Email Address - Email Address of person identified in data line <03	0> cissy.zareva@htc.hargray.com	
<300> Unfulfilled service request (voice)	0	
<310> Detail on attempts (voice)		
	Name of Attached Document	
<320> Unfulfilled service request (broadband)	0	
<330> Detail on attempts (broadband)	Name of Attached Document	

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code 2405	23
<015>	Study Area Name	AY TEL CO
<020>	Program Year 2017	
<030>	Contact Name - Person USAC should contact re	garding this data Cissy Zareva
<035>	Contact Telephone Number - Number of persor <030>	n identified in data line 8436861256 ext.
<039>	Contact Email Address - Email Address of perso <030>	n identified in data line cissy.zareva@htc.hargray.com
<400>	Select from the drop-down list to indicate how you've complaints (zero or greater) for voice tele calendar year for each service area in which you any facilities you own, operate, lease, or otherw	phony service in the prior Offered only fixed voice are designated an ETC for
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	e
<430>	Select from the drop-down list to indicate how end-user customer complaints (zero or greater) the prior calendar year for each service area in an ETC for any facilities you own, operate, lease	for broadband service in Offered only fixed broadband which you are designated
<440>	Complaints per 1000 customers for fixed broad	pand 0.0
<450>	Complaints per 1000 customers for mobile broa	dband

•	npliance With Service Quality Standards and Consumer Protection Rules ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	240523	
<015>	Study Area Name	HARGRAY TEL CO	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Cissy Zareva	
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436861256 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	cissy.zareva@htc.hargray.com	
<500>	Certify compliance with applicable service quality standards and consumer pro-	otection rules Yes	
<510>	Descriptive document for Service Quality Standards & Consumer Protection Ru	240523SC510.pdf ales Compliance	

	nctionality in Emergency Situations RE Ilection Form	EDACTED FOR PUBLIC INSPECTION	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	240523	
<015>	Study Area Name	HARGRAY TEL CO	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Cissy Zareva	
<035>	Contact Telephone Number - Number of person identified in data line <03	80> 8436861256 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <0	30> cissy.zareva@htc.hargray.com	
<600>	Certify compliance regarding ability to function in emergency situations	Yes	
<610> [	Descriptive document for Functionality in Emergency Situations	240523SC610.pdf	

(700) Pr	ice Offerings including Voice Rate Data		FCC Form 481
Data Collection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	240523	-
<015>	Study Area Name	HARGRAY TEL CO	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Cissy Zareva	
<035>	Contact Telephone Number - Number of person identified in data I	ine <030> 8436861256 ext.	
<039>	Contact Email Address - Email Address of person identified in data	line <030> cissy.zareva@htc.hargray.com	
	Residential Local Service Charge Effective Date  1/1/2016  Single State-wide Residential Local Service Charge		

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
	Chata	5 about (U.50)	CAC (CETC)	B.1. T	Residential Local	Chata C. handhaaltaa Chaasa	Chata Hat a sale can be Free	Mandatory Extended Area	T. 1. 1 P B. 1 1 . T
ŀ	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
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					See at	tached worksheet			
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(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	40523
<015>	Study Area Name	HARGRAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cissy Zareva
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436861256 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cissy.zareva@htc.hargray.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
				0 "					
			,	- See attacl worksheet -	<del>ned</del>				

	erating Companies ection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code		240523
<015>	Study Area Name		HARGRAY TEL CO
<020>	Program Year		2017
<030>	Contact Name - Person l	JSAC should contact regarding this data	Cissy Zareva
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	8436861256 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	cissy.zareva@htc.hargray.com
<810>	Reporting Carrier	Hargray Telephone Company, Inc.	
<811>	Holding Company	Hargray Communications Group, Inc.	
<812>	Operating Company	Hargray Telephone Company, Inc.	

313>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
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_	Soo att	ched worksh	not
	See all	acited worksite	<del>, c</del>
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	oal Lands Reporting lection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	240523	
<015>	Study Area Name	HARGRAY TEL CO	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Cissy Zareva	
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436861256 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	cissy.zareva@htc.hargray.com	
<900>	Does the filing entity offer tribal land services? (Y/N)	No	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of Attached Doc	cument
to confi demons	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes om the status described on the attached document(s), on line 920, trates coordination with the Tribal government pursuant to 8(a)(9) includes:	Select Yes or No or Not Applicable	
<921> <922> <923> <924> <925> <926> <927>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules Compliance with Environmental Review processes		
<928> <929>	Compliance with Cultural Preservation review processes Compliance with Tribal Business and Licensing requirements.		

	RE	EDACTED	FOR PUBLIC INSPECTION	rage 12
(1000) V	oice and Broadband Service Rate Comparability			FCC Form 481
<b>Data Col</b>	lection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819
				July 2013
10105	Church Anna Carle			
<010> <015>	Study Area Code Study Area Name		240523	
<020>	Program Year		HARGRAY TEL CO	
<020>	Contact Name - Person USAC should contact regarding this data		2017	
<035>	Contact Name - reison OSAC should contact regarding this data lir	0 <020>	Cissy Zareva 8436861256 ext.	
<033>	Contact Telephone Number - Number of person identified in data in		cissy.zareva@htc.hargray.com	
10001	Solitate Email / tau cos en person la chimica in auta in	10 10001		
<1000>	Voice services rate comparability certification	Yes	S	
	, ,			
		2405	523SC1010.pdf	
<1010>	Attach detailed description for voice services rate			
	comparability compliance			
			Name of Attached Doc	ument
			Name of Accashed Boo	
		Yes	s - Pricing is no more thar	the most recent applicable benchmark announced by
<1020>	Broadband comparability certification		e Wireline Competition Bure	
<1030>	Attach detailed description for broadband	2405	23SC1030.pdf	
1030	comparability compliance			
			Name of Attached Doo	ument

	o Terrestrial Backhaul Reporting lection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data COI	iction i omi		July 2013
<010>	Study Area Code	240523	
<015>	Study Area Name	HARGRAY TEL CO	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Cissy Zareva	
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436861256 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	cissy.zareva@htc.hargray.com	
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54 313(g).	kbps	

Lifeline	erms and Condition for Lifeline Customers ection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010×	Study Area Code			
<010>	Study Area Code		240523	
<015>	Study Area Name		HARGRAY TEL CO	
<020>	Program Year		2017	
<030>	Contact Name - Person USAC should contact regarding this data	0205	Cissy Zareva	
<035>	Contact Telephone Number - Number of person identified in data line <		8436861256 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <	<030>	cissy.zareva@htc.hargray.com	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	24	40523SC1210.pdf	
			N	lame of Attached Document
<1220>	Link to Public Website HT	TP		
or the we	heck these boxes below to confirm that the attached document(s), on line 1210, ebsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:	•		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<u> </u>		
<1222>	Details on the number of minutes provided as part of the plan,	<b>v</b>		
<1223>	Additional charges for toll calls, and rates for each such plan.	<u>~</u>		

(2000) Price Data Collec	e Cap Carrier Additional Documentation tion Form	OM	C Form 481 //B Control No. 3060-0986/OMB Control No. 3060-0819
Including Ro	nte-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	Jul	y 2013
<010> S	tudy Area Code 240		
	,	Y TEL CO	_
	rogram Year 201		
<030>	ontact rame it croom our to mound contact regarding time data	Zareva	
<035>	ontact Telephone Number - Number of person identified in data line <030> 843	1256 ext.	
<039>	ontact Email Address - Email Address of person identified in data line <030> cis	zareva@htc.hargray.com	
	e appropriate responses below (Yes, No, Not Applicable) to note con nect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(		· ·
lı	ncremental Connect America Phase I reporting		
<2010>	2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that	r the July 1	
	2016 certification, this applies to Round 2 recipients of In		
	Support		
.2044.	• •	and a total	
<2011>	3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that		
	2016 certification, this applies to Round 1 recipients of In	emental	
	Support		
<2022>	Recipient certifies, representing year two after filing a no	e of	
	acceptance of funding pursuant to 54.312(c), that the loc		
	question are not receiving support under the Broadband		
	- · · · · · · · · · · · · · · · · · · ·		
	Program or the Broadband Technology Opportunities Pro		
	projects that will provide broadband with speeds of at lea	4	
	Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.		
<2023>	The attachment on line 2024 includes a statement of the	tal amount of	
	capital funding expended in the previous year in meeting	nnect	
	America Phase I deployment obligations, accompanied by		
	blocks indicating where funding was spent. This covers y	two -	
	54.313(b)(2)(ii). Round 2 recipients only.		
<2024A	> Round 2 Recipient of Incremental Support?		
<2024B	> Attach list of census blocks indicating where funding was	ent in year Name of Attached Document Listin	σ
\20270	two - 54.313(b)(2)(ii). Round 2 recipients only.	Required Information	ь
		Required information	
<2025A	> Round 1 or Round 2 Recipient of Incremental Support?		
<2025B	> Attach geocoded Information for Phase I milestone repor	(Round 1 for Name of Attached Document Listin	g
0_00	year three and Round 2 for year two) - Connect America		~
	· · · · · · · · · · · · · · · · · · ·	nequired information	
	Docket 10-90, Report and Order, FCC 13-		
<2015>	2016 and future Frozen Support Certification 47 CFR § 54	.3(c)(4)	

Data Collection For	orrier Additional Documentation (Continued) om eturn Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<2016>	Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband t America Phase II Reporting {47 CFR § 54.313(e)}			
<2017A>	Connect America Fund Phase II recipient?			
<2017B>	Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price	Name of Attached Document Listing Required Information		
<2018>	cap carrier used for capital expenditures in 2015. Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)	Name of Attached Document Listing Required Information		
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)			
<2020>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)			
<2021>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)			
<2026>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)			
<2027>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)			

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	240523
<015>	Study Area Name	HARGRAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cissy Zareva
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436861256 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cissy.zareva@htc.hargray.com

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

	Progress Report on 5 Year Plan			
(3009)	Carrier certifies to 54.313(f)(1)(iii)			
		Y	es - Attach Certifica	ation
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}			240523SC3010B.pdf
(3010B)	Please Provide Attachment	Name of Attached Docu Information	iment Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community	Anchors	
(3012B)	Please Provide Attachment	Name of Attached Docu Information	iment Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	0 0	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	$\circ$	
(2015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  Electronic copy of their annual RUS reports			
(3015)	(Operating Report for Telecommunications Borrowers)			
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Docu Information	iment Listing Required	
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	(Yes/No)	• •	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		V	
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		~	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			240523SC3026.pdf
(3026)	Attach the worksheet listing required information	Name of Attached Docu Information	iment Listing Required	2403235C3020.par

	REDACTED FOR PUBLIC INSPECTION
(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	240523
<015>	Study Area Name	HARGRAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cissy Zareva
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436861256 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cissy.zareva@htc.harqray.com

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	240523
<015>	Study Area Name	HARGRAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cissy Zareva
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 8436861256 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ine <030> cissy.zareva@htc.hargray.com

### **4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

### Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

### Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

### If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

<b>4003b</b> . Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information
Broadband Deployment Locations – FCC 14-98 (par	agraph 80)
<b>4004a</b> . Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information
<b>4004b.</b> Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband	Name of Attached Document Listing Required Information ————————————————————————————————————

Certification - Reporting Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-081 July 2013	
<010>	Study Area Code	240523	
<015>	Study Area Name	HARGRAY TEL CO	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Cissy Zareva	
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436861256 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	cissy zareva@htc hargray com	

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: HARGRAY TEL CO Signature of Authorized Officer: CERTIFIED ONLINE Date 06/30/2016 Printed name of Authorized Officer: David Armistead Title or position of Authorized Officer: 8436861275 ext. Study Area Code of Reporting Carrier: 240523 Filling Due Date for this form: 07/01/2016 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment

under Title 18 of the United States Code, 18 U.S.C. § 1001.

	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	240523
<015>	Study Area Name	HARGRAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cissy Zareva
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436861256 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cissy.zareva@htc.hargray.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) is authorized to submit the information reported on behalf of the reporting carrialso certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorizagent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.		
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:	Date:	
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this fo	n be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier  I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.			
Name of Authorized Agent Firm:			
Signature of Authorized Agent or Employee of Agent:	Date:		
Name of Authorized Agent Employee:			
Title or position of Authorized Agent or Employee of A			
Telephone number of Authorized Agent or Employee	ent:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:		
Persons willfully making false statements on this	n can be punished by fine or foreiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment unde 18 of the United States Code, 18 U.S.C. § 1001.	r Title	

Attachments

### **ATTACHMENT - LINE 112**

# Five-Year Network Improvement Plan and Progress Report

### ATTACHMENT REDACTED IN ENTIRETY

Hargray Telephone Company, Inc.'s demonstration of complying with applicable service quality standards and consumer protection rules for voice and broadband services:

In establishing this certification in its 2005 ETC Order,<sup>1</sup> the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." <sup>2</sup> The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

Hargray Telephone Company, Inc. ("Hargray") hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules. Hargray is subject to consumer protection obligations under both federal and South Carolina state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of the Public Service Commission of South Carolina which disclose rates, and terms and conditions of service to customers (Section 103-612.2.1 of the South Carolina Code of Regulations); (2) adherence to state consumer protection requirements governing telephone providers which govern Standards and Quality of Service (Sections 103-661, 103-662, and 103-663 of the South Carolina Code of Regulations); Customer Relations,

<sup>&</sup>lt;sup>1</sup> Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

<sup>&</sup>lt;sup>2</sup> *Id.* at para. 28.

<sup>&</sup>lt;sup>3</sup> *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.

including billing, deposits, discontinuance and termination of service (Sections 103-620 through 103-633 of the South Carolina Code of Regulations); Engineering and Safety Standards (Sections 103-640 through 103-646 and 103-670 through 103-672 of the South Carolina Code of Regulations); Inspections and Tests (Sections 103-650 through 103-653 of the South Carolina Code of Regulations); Records and Reports (Sections 103-610 through 103-619 of the South Carolina Code of Regulations) and Customer Complaints (Section 103-628 of the South Carolina Code of Regulations); (3) truth-in-billing requirements (Section 103-622.1 of the South Carolina Code of Regulations); and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Hargray is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in 47 CFR § 8.3.

Hargray Telephone Company's demonstration of ability to function in emergency situations for voice and broadband services:

Hargray Telephone Company, Inc. ("Hargray") hereby certifies that it is able to function in emergency situations as set forth in 47 C.F.R. § 54.202(a)(2)<sup>1</sup> and Section 103-646 of the South Carolina Code of Regulations. Hargray's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2) and Section 103-646 of the South Carolina Code of Regulations. Hargray can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow Hargray to manage traffic spikes throughout its network, as emergency situations require. In addition, Hargray has redundancy for connectivity purposes *via* additional routes and electronic equipment for voice and broadband services.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. Hargray has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as Hargray has access to fuel.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	240523
<015>	Study Area Name	HARGRAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cissy Zareva
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436861256 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cissy.zareva@htc.hargray.com

<701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
sc	Hilton Head / Tier I		FR	14.98	0.0	0.46	2.3	17.74
SC	Hardeeville / Tier I		FR	14.98	0.0	0.46	2.3	17.74
SC	Hilton Head / Tier II		FR	22.17	0.0	0.65	2.3	25.12
SC	Hardeeville / Tier II		FR	22.17	0.0	0.65	2.3	25.12

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	240523
<015>	Study Area Name	HARGRAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cissy Zareva
	Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>	Cissy Zareva 8436861256 ext.

711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
	Chata	Exchange (ILEC)	Residential	State Regulated	Total Rates		Broadband Service	Usage Allowance	Usage Allowance
	State	Exerialize (IEEe)	Rate	Fees	and Fees	Download Speed (Mbps)	-Upload Speed (Mbps)	(GB)	Action Taken When Limit Reached {select}
		Hilton Head				(IVIDPS)			Other, No limit on usage allowance
	SC		59.99	0.0	59.99	5.0	1.0	999999	
	SC	Hardeeville	59.99	0.0	59.99	5.0	1.0	999999	Other, No limit on usage allowance
	sc	Hilton Head	69.99	0.0	69.99	10.0	1.0	999999	Other, No limit on usage allowance
	sc	Hardeeville	69.99	0.0	69.99	10.0	1.0	999999	Other, No limit on usage allowance
	SC	Hilton Head	79.99	0.0	79.99	15.0	1.0	999999	Other, No limit on usage allowance
	SC	Hardeeville	79.99	0.0	79.99	15.0	1.0	999999	Other, No limit on usage allowance
	sc	Hilton Head	89.99	0.0	89.99	30.0	2.0	999999	Other, No limit on usage allowance
	SC	Hardeeville	89.99	0.0	89.99	30.0	2.0	999999	Other, No limit on usage allowance
	SC	Hilton Head	99.99	0.0	99.99	50.0	5.0	999999	Other, No limit on usage allowance
	sc	Hardeeville	99.99	0.0	99.99	50.0	5.0	999999	Other, No limit on usage allowance
	sc	Hilton Head	109.99	0.0	109.99	100.0	10.0	999999	Other, No limit on usage allowance
	SC	Hardeeville	109.99	0.0	109.99	100.0	10.0	999999	Other, No limit on usage allowance
							<u> </u>		

(800) Op	erating Companies			FCC Form 481
Data Coll	lection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819
				July 2013
<010>	Study Area Code		240523	
<015>	Study Area Name		HARGRAY TEL CO	
<020>	Program Year		2017	
<030>	Contact Name - Person U	SAC should contact regarding this data	Cissy Zareva	
<035>	Contact Telephone Numb	er - Number of person identified in data line <030>	8436861256 ext.	
<039>	Contact Email Address - E	mail Address of person identified in data line <030>	cissy.zareva@htc.hargray.com	
<810>	Reporting Carrier	Hargray Telephone Company, Inc.		
<811>	Holding Company	Hargray Communications Group, Inc.		
<812>	Operating Company	Hargray Telephone Company, Inc.		

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
<u>=</u>	Bluffton Telephone Company, Inc	240512	Hargray
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CONFIDENTIAL FINANCIAL INFORMATION-SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58

CC DOCKET NO. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208,

BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

Statement Regarding Certification of Voice Rate Comparability Line 1010

Hargray Telephone Company, Inc. (HTC) is a rural, rate of return regulated incumbent local exchange carrier operating in the state of South Carolina, and is an eligible telecommunications carrier (ETC) designated by the South Carolina Public Service Commission.

HTC hereby certifies that the pricing of its voice services is no more than two standard deviations above the national average urban rate for voice service, \$41.07, as specified in the April 5, 2016, Public Notice issued by the Wireline Competition Bureau of the Federal Communications Commission.

HTC Local Service Rates including the SC state USF fee and mandatory EAS are as follows:

Limited Local Service \$17.74 Basic Local Service \$25.12

Average Local Svc Rate \$21.43

Statement Regarding Certification of Broadband Rate Comparability Line 1030

Hargray Telephone Company, Inc. (HTC) is a rural, rate of return regulated incumbent local exchange carrier operating in the state of South Carolina, and is an eligible telecommunications carrier (ETC) designated by the South Carolina Public Service Commission.

HTC hereby certifies that the pricing of its broadband services meets the broadband public interest obligations and is no more than the applicable benchmark, as specified in the April 5, 2016 Public Notice issued by the Wireline Competition Bureau of the Federal Communications Commission.

### HTC Broadband Service Rates are as follows:

Download Speed	Upload Speed	Usage Allowance	Benchmark Rate	HTC Rate
(MBPS	(MBPS	(GB)		
10	10 1		\$75.20	\$69.99

Line 1210

### South Carolina Lifeline

Under the Lifeline program, telephone customers who participate in Medicaid (Healthy Connections), Food Stamps (SNAP), Temporary Assistance for Needy Families (TANF), School Free Lunch, Section 8, Supplemental Security Income (SSI), or Low Income Home Energy Assistance Program (LIHEAP) are entitled to receive a discount up to \$12.75 per month on their telephone service. If you are a telephone customer that does not participate in any of these programs but your total household income is at or below 135% of Federal Poverty Guidelines, you may be eligible to receive the Lifeline benefit. Hargray is eligible to provide the Lifeline benefit to qualifying residential telephone customers in Hilton Head, Hardeeville and Bluffton.

Lifeline is a government supported service. Applicants will be required to provide documentation necessary to verify eligibility. Applicants who willfully make false statements in order to obtain Lifeline benefits can be punished by fine or barred from the program. Only ONE Lifeline benefit per household. A household is not permitted to receive Lifeline benefits from multiple providers.

### GENERAL CUSTOMER SERVICES TARIFF

Hargray Telephone Company, Inc. Hilton Head Island, SC Revised: April 2, 2012 Section 3 1<sup>st</sup> Revised Page 11 Cancels Original Page 11

### BASIC LOCAL EXCHANGE SERVICE

### 3.10 <u>Lifeline Program</u>

### 3.10.1 General

- A. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers.
- B. Lifeline is provided under the federal universal service support mechanism as a federal benefit.
- C. Lifeline is mandated by the Federal Communications Commission (FCC).

### 3.10.2 Regulations and Rates

Regulations and Rates shall be concurrent with those mandated by the FCC and The Public Service Commission of South Carolina.

### 3.10.3 Eligibility and Certification

Eligibility and Certification shall be concurrent with the requirements of the FCC and The Public Service Commission of South Carolina.

# REDACTED FOR PUBLIC INSPECTION GENERAL CUSTOMER SERVICES TARIFF

HARGRAY TELEPHONE COMPANY, INC. HILTON HEAD ISLAND, S.C. EFFECTIVE: July 1, 2015 SECTION 3 18<sup>th</sup> Revised Page 1 Cancels 17<sup>th</sup> Revised Page 1

### S3. LOCAL EXCHANGE SERVICE

### S3.1 General

- 3.1.1 Local exchange service rates in this tariff are as identified with the Hargray Telephone Co., Inc. of Hilton Head Island, South Carolina.
- 3.1.2 Extended Area Service (EAS)
  - a. Implemented pursuant to South Carolina Public Service Commission Order No. 2007-346
  - b. Expands local calling to include the following exchange areas:

Beaufort, SC
Hardeeville, SC
Ridgeland, SC
Hilton Head Island, SC
Savannah, GA
Laurel Bay, SC
Pooler, GA
St. Helena, SC
Tybee Island, GA

c. Monthly recurring charge per line of service:

\$2.30/Residential \$4.60/Business (I)

- 3.1.3 Local Exchange Service Offerings
  - a. **Limited Local Service** allows voice calls to the areas identified in 3.1.2(b) preceding.

Voice calls made outside of 3.1.2(b) preceding, are subject to additional charges.

b. **Basic Local Service** allows calls to any location within the United States and its Territories including but not limited to Alaska, Hawaii, U.S. Virgin Islands, Puerto Rico, Northern Antilles and Guam.

Applies to residential lines only and not offered in conjunction with business lines

Intended for normal voice usage equal to, or less than 3,600 usage minutes per month

In the event monthly usage exceeds 3,600 minutes per month, excess usage charges apply at \$0.01 per minute for each minute in excess of 3,600 minutes

3.1.4 Rates for service and equipment not specifically shown in this section are presented in other sections of this tariff.

# REDACTED FOR PUBLIC INSPECTION GENERAL CUSTOMER SERVICES TARIFF

HARGRAY TELEPHONE COMPANY, INC. HILTON HEAD ISLAND, S.C. EFFECTIVE: July 1, 2015 SECTION 3 18th Revised Page 1.1 Cancels 17<sup>th</sup> Revised Page 1.1

Monthly Rate

### S3. LOCAL EXCHANGE SERVICE

### S3.2 Monthly Exchange Rates

3.2.3

- 3.2.1 Monthly exchange rates are authorized by the Public Service Commission of South Carolina as shown below.
- 3.2.2 Limited Local Service as identified in 3.1.3(a) preceding

a.	Residential	<u> </u>	
а.	Each Single	\$ 14.98	(I)
	EAS	\$ 2.30	
	Base Charge	\$ 17.28	
b.	Business		
	Each Single Line, Key Trunk, PBX Trunk or Paystation	\$ 29.96	(I)
	EAS	\$ 4.60	
	Base Charge	\$ 34.56	
Basic	Local Service as defined in Section 3.1.3(b) preceding		
a.	Residential Single Line	\$ 22.17	(I)
	EAS	\$ 2.30	
	Base Charge	\$ 24.47	



# 2016 South Carolina Lifeline Assistance Application

### **Step 1:** Applicant Information (fill in each block entirely)

Your Hargray Phone #	First Name	MI	Last Na	ame	
Address Where Service Is	s Located (No PO Boxes)			City & State	
Is this your permanent ac	ddress? (circle one)			Zip Code	
	YES	N	0		
Billing Address, City, State & Zip Code (If different from Service Address) (PO Boxes Allowed)					
Last 4 Digits of Social Sec	urity Number	Da	te of Bir	th	

**Step 2:** Determine whether you qualify for lifeline based on participation in the eligible programs of section A, or because you meet the income eligibility requirements of section B.

### **Section A**

PROGRAM ELIGIBILITY: check the following program(s) in which you, **or** a member of your household, currently participate. Please attach a copy of eligibility documentation. If the program participant is not you, but a member of your household, please print the name of the program participant here:

Federal Public Housing Assistance (FPHA) or Section 8	Supplemental Security Income (SSI)			
National School Lunch Program – Free Lunch Program	Medicaid			
Low Income Home Energy Assistance Program (LIHEAP)	Temporary Assistance for Needy Families (TANF)			
Supplemental Nutrition Assistance Program (SNAP) formerly known as food stamps				

### **Section B**

INCOME ELIGIBILITYGUIDELINES: If you do not participate in any of the programs above, you may still be eligible for Lifeline Assistance if your annual household income is at or below the amounts shown below (135% of FPG) depending on the size of your household. PLACE A CHECK next to the total number of people in your household. Please indicate the number of household members if more than 8.

Persons in family/household	2016 Poverty Guidelines - 135%
1	\$16,038
2	\$21,627
3	\$27,216
4	\$32,805
5	\$38,394
6	\$43,983
7	\$49,586
8	\$55,202
For families/households with more than 8 persons, add \$5,616 for	each additional person:

PLEASE COMPLETE NEXT PAGE. BOTH PAGES OF THIS APPLICATION ARE REQUIRED IN ORDER TO PROCESS YOUR APPLICATION. PLEASE INCLUDE YOUR ELIGIBILITY DOCUMENTATION WITH YOUR APPLICATION.

Last Revised 2016

## 2016 South Carolina Lifeline Assistance Application

### IT IS IMPORTANT FOR YOU TO KNOW:

- Lifeline is a federal benefit and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program
- Only one Lifeline service is available per household
- A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who
  live together at the same address and share income and expenses
- A household is not permitted to receive Lifeline benefits from multiple providers
- Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's (or "FCC") rules and will result in the subscriber's de-enrollment from the program
- Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person

### WE CANNOT PROCESS YOUR APPLICATION WITHOUT YOUR CERTIFICATION:

### Certification

I certify, under penalty of perjury, that:

- I meet the income-based or program-based eligibility criteria for receiving Lifeline, shown above.
- I will notify the carrier within 30 days if for any reason I no longer satisfy the criteria for receiving Lifeline including, as relevant, (a) if I no longer meet the income-based or program-based criteria for receiving Lifeline support; (b) I am receiving more than one Lifeline benefit, (c) or another member of my household is receiving a Lifeline benefit.
- If I move to a new address, I will provide that new address to Hargray within 30 days.
- My household will receive only one Lifeline service and, to the best of my knowledge, my household is not already receiving a Lifeline service.
- The information contained in this certification form is true and correct to the best of my knowledge.
- I acknowledge that providing false or fraudulent information to receive Lifeline benefits is punishable by law.
- I acknowledge that I may be required to re-certify my continued eligibility for Lifeline at any time, and my failure to re-certify my continued eligibility will result in de-enrollment and the termination of my Lifeline benefits.

I hereby authorize Hargray to release any of my information contained in this Lifeline Application
required for the administration of the Lifeline program to the FCC or its designee, including the
Universal Service Administrative Company, and to any state and federal agency, as required by law.

Applicant's Signature:		Date:	
	<del> </del>	_	

Statement Regarding Milestone Certification Line 3010A

Hargray Telephone Company, Inc. (HTC) hereby certifies that it has taken reasonable steps to provide upon reasonable request broadband service that meets the Federal Communications Commission's public interest obligations in § 54.308(a), and that requests for such service are met within a reasonable amount of time.

# ATTACHMENT - LINE 3026 ATTACHMENT REDACTED IN ENTIRETY